Hello

Look inside to see how to set up your new Wireless Booster

Set Up Guide

Contents

Get connected

1. **Check**
2. **Connect**
3. **Position**
4. **Congratulations**

❶ Check
what's in the box

Wireless Booster

Black Power Cable

Black Ethernet Cable

Set Up Guide

② Connect
your Wireless Booster to your Broadband Router

Does your Broadband Router have a WPS button ⚡

If so, we recommend you use WPS ⚡ to connect your Wireless Booster to your Broadband Router. This is the quickest and simplest method of connection, follow the instructions **(a) Connect your Wireless Booster by WPS button ⚡** on pages 7–9.

⚡ Check your Broadband Router for a button marked ⚡ or WPS

If your Broadband Router does not have WPS you will have to connect manually, follow the instructions **(b) Connect your Wireless Booster manually** on pages 10–13.

(a) **Connect**
your Wireless Booster by **WPS button** 🔁

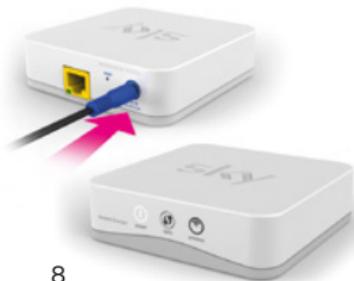Your Broadband Router may differ in appearance.

> ⓘ **WPS? Wi-Fi Protected Setup:**
> An easy and secure way to set up a
> Wi-Fi connection between compatible
> WPS devices.

(a) **Connect**

your Wireless Booster by **WPS button** ⚡

In the first instance you need to connect your Wireless Booster to your Broadband Router, you only need to complete this step once. When the connection is made, you can move your Wireless Booster to the best location.

1. Plug the black power cable into the blue power port on the back of your Wireless Booster, then plug it in at the mains. The power icon ⓘ will go solid white.

> ⓘ It is recommended that you do this close to where your Broadband Router is located.

2. Go to your Broadband Router, press and hold the WPS button ⚡ for 2 seconds. The wireless icon 📶 will flash amber.

Your Broadband Router may differ in appearance.

3. Return to your Wireless Booster and within 2 minutes press and hold the WPS button for 2 seconds. The wireless icon will flash amber.

4. Wait approximately 2 minutes while a connection between your Broadband Router and Wireless Booster is made. When the connection is successful both the power icon and the wireless icon will go solid white on your Wireless Booster.

Your Wireless Booster is now connected to your Broadband Router. You now need to move your Wireless Booster to the best location in your home, go section 3 Position on page 14 and follow the instructions.

i If the set up fails and the wireless icon isn't solid white on your Wireless Booster, please reset the unit and repeat steps 2 to 4. If you still can't get connected please try the manual set up on the next page.

Resetting your Wireless Booster
Ensure the power icon is solid white. Next, insert the end of a paper clip (or similar) into the reset aperture on the back of the unit, then push in and hold until both the power and wireless icons flashes rapidly. This can take up to 20 seconds. When the power icon turns solid white, your Wireless Booster will be ready for connecting to your Broadband Router again.

9

(b) **Connect**
your Wireless Booster **manually**

> (i) You only need to connect your Wireless Booster manually if your Broadband Router does not have WPS functionality.
>
> It is recommended that you do this close to where your Broadband Router is located.

1. Make a note of the Network Name (this is also called the SSID) and Password of your existing Broadband Router. They can typically be found on the back/bottom of your existing Broadband Router, unless you have changed them manually.

2. Plug the black power cable into the blue power port on the back of your Wireless Booster, then plug it in at the mains. The power icon ⏻ will go solid white.

3. Connect your Wireless Booster to your computer/laptop using the black Ethernet cable provided.
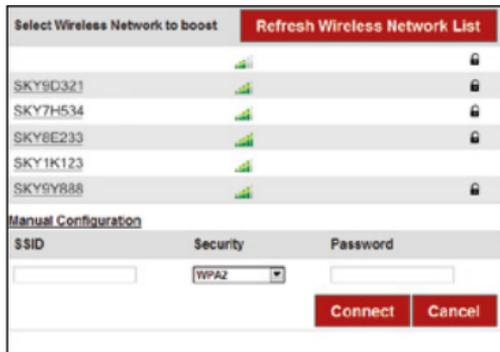

ⓘ Ensure that the green and amber lights on the back of your Wireless Booster are on or flashing. If neither green or amber lights are on, please turn off the Wi-Fi on your computer/laptop.

(b) **Connect**
your Wireless Booster **manually**

4. Open a new browser page, type
http://skywirelessbooster.local
in the address bar and click enter

A quick set up page will appear with
a list of wireless networks. Your wireless
network name should appear on this list.
(If you don't see your wireless network
name in the list click on the
(Refresh Wireless Network List) button).

(i) If you still cannot see your Wireless
Network name in the list after clicking on
the (Refresh Wireless Network List) button
refer to the **Help** section on page 20.

Select Wireless Network to boost	Refresh Wireless Network List
SKYSD321	
SKY7H534	
SKY8E233	
SKY1K123	
SKY9Y888	

Manual Configuration

SSID	Security	Password
	WPA2	

Connect   Cancel

5. Select your Wireless Network name. If prompted enter your Password and click (Connect) button.

- In approximately 30 seconds the wireless icon ⏱ will go solid white on your Wireless Booster.

Your Wireless Booster is now connected to your Broadband Router. You now need to move your Wireless Booster to the best location in your home, go to 3 Position on page 14 and follow the instructions.

ⓘ If the set up fails and the wireless icon ⏱ isn't solid white on your Wireless Booster, please reset the unit and repeat steps 4 and 5.

Resetting your Wireless Booster
Ensure the power Ⓘ icon is solid white. Next, insert the end of a paper clip (or similar) into the reset aperture on the back of the unit, then push in and hold until both the power Ⓘ and wireless ⏱ icons flashes rapidly. This can take up to 20 seconds. When the power Ⓘ icon turns solid white, your Wireless Booster will be ready for connecting to your Broadband Router again.
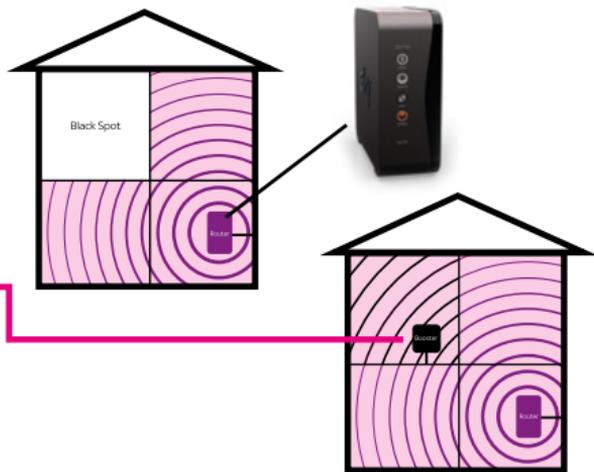
❸ **Position**

your Wireless Booster in the best location

Positioning your Wireless Booster in the best location is essential to ensure best performance.

1. Switch off and unplug your Wireless Booster at the mains. Don't worry, your Wireless Booster will automatically reconnect to your Broadband Router when powered on again.

2. Take your Wireless Booster to the room or area in your home where the black spot is, plug it into a power socket closest to your Broadband Router and switch it on at the mains.

3. Within approximately 30 seconds the wireless Icon 🛜 will turn solid white.

Great, your Wireless Booster is now re-connected to your Broadband Router and Wi-Fi coverage has been extended in your home.

Go to the 4 Congratulations section on page 16.
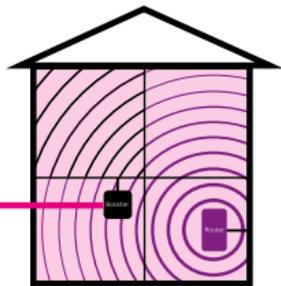

Black Spot

ⓘ If the wireless icon ☀ is flashing white this means your Wireless Booster is out of range of your Broadband Router and you have not extended the Wi-Fi coverage, refer to next page.

Reposition your Wireless Booster if out of range

4. Find another power socket closer to your Broadband Router. This may not be in the same room.

5. Plug your Wireless Booster into the power socket and switch it on at the mains.

6. If you are now in range of your Broadband Router, within approximately 30 seconds the wireless Icon 🛜 will turn solid white.

Great, your Wireless Booster is now re-connected to your Broadband Router and Wi-Fi coverage has been extended in your home.

Go to 4 Congratulations section on page 16.

(i) If the wireless icon ☼ is flashing white this means your Wireless Booster is out of range of your Broadband Router and you have not extended the Wi-Fi coverage.

Repeat steps 4 to 6 in another location nearer your Broadband Router until the wireless icon 🛜 turns solid white, **only then is your Wireless Booster re-connected to your Broadband Router and Wi-Fi coverage has been extended in your home**.

You should avoid putting your Wireless Booster in the same room as your Broadband Router as this could cause interference.

4 Congratulations
you are now up and running

Your Wireless Booster is now up and running and wireless coverage is being extended in your home. Your wireless devices can now connect to either the Wireless Booster or your Broadband Router depending on their location.

Going on holiday or want to save energy?

Just switch off your Wireless Booster at the mains power. When you turn it back on, it will automatically connect to your Broadband Router as long as it is still within range.

Getting the best from your Wireless Booster

More than one Black Spot in your home?

If you have more than one black spot in your home, you might want to consider re-positioning your Wireless Booster for the area you want improved the most. Whilst it may be possible to position the booster to a location that covers all the black spots, Wireless Booster performance is optimised for one black spot.

Is your wireless device connected to the strongest signal?

If you notice a drop in Wi-Fi signal in other areas around the home it may indicate that your wireless device is not connected to the strongest Wi-Fi signal (some devices do not select the strongest signal automatically). To ensure connection to the strongest signal, go to 'Settings' on your wireless device and turn the Wi-Fi OFF and ON again.

> (i) To find out how to turn the Wi-Fi OFF and ON again on your wireless device, please refer to the user guide for your wireless device.

Other stuff

❶ Icon guide

Icon	Status	What it means
⏻ Power	Off	No Power to Wireless Booster. Check the black power cable is plugged in and switched on at the mains
	Amber solid	Power on. Boot-up in progress
	White solid	Wireless Booster is powered on
	White flashing	Wireless Booster is upgrading software. Do not unplug from power or interrupt until the icon goes solid white
📶 Wireless	Off	No wireless connection established. Make sure Wireless Booster is connected to your Broadband Router
	Amber flashing	WPS in progress
	Amber flashing (rapid flash)	WPS error. Re-start WPS session by pressing and holding the WPS button on Wireless Booster for 2 seconds
	White solid	Wireless connection established and device is fully operational
	White flashing	Wireless Booster configured but signal from your Broadband Router is weak. Move the Wireless Booster closer to your Broadband Router until icon goes solid white
⏻ Power and 📶 Wireless simultaneously	Rapid white flashing	Factory reset performed successfully

❷ Help
Experiencing difficulties?

Connect your Wireless Booster manually

If you still cannot see your Wireless Network name on the list after clicking on the (Refresh Wireless Network List) button, you can enter your wireless network details manually in the SSID and Password fields then click on the (Connect) button.

Select Wireless Network to boost		Refresh Wireless Network List
	📶	🔒
SKY9D321	📶	🔒
SKY7H534	📶	🔒
SKY8E233	📶	🔒
SKY1K123	📶	
SKY9YB88	📶	🔒

Manual Configuration

SSID	Security	Password
	WPA2 ▾	
		Connect Cancel

In approximately 30 seconds the wireless icon 🛜 will go solid white on your Wireless Booster.

Your Wireless Booster is now connected to your Broadband Router. You now need to move your Wireless Booster to the best location in your home, go to the 3 Position section on page 14 and follow the instructions.

Still not working?
If you've followed all the steps in this guide and still experiencing difficulties, you can go onliine **sky.com/boosterhelp** for additional help. Or call Sky Technical Support on **08442 410 515**.

❸ Using your equipment safely

Your Wireless Booster has been manufactured to meet international safety standards, but you must take care if you want it to perform properly and safely. **It's important that you read this section completely, especially the 'Warnings and Cautions'** instructions. You should follow the instructions set out in your Set Up Guide. If you've any doubts about the set up process, operation or safety of your Wireless Booster, please contact Sky.

Warnings and Cautions
Remember that contact with 230V AC mains can be lethal or can cause a severe electric shock.

To avoid this risk:

• Never remove the cover of your Wireless Booster. There are no user-serviceable parts inside

• Don't attempt to repair your Wireless Booster. Instead, please contact Sky Customer Services

• If you move your Wireless Booster between locations at different temperatures, allow it to reach room temperature before you connect it to the mains supply

• Make sure that all electrical connections are properly made

• Don't connect your Wireless Booster to the mains supply until you've properly connected all the other cables

- Disconnect your Wireless Booster from the mains supply before you disconnect any other equipment from its rear panel
- Never push anything into holes, slots or other openings in the casing of your Wireless Booster
- Your Wireless Booster is intended for use in moderate climates. Don't use or store your Wireless Booster in hot, cold, damp or dusty places
- In order to ensure a free flow of air around your Wireless Booster, allow at least 10cm of space above and on all sides. Don't cover any ventilation holes and slots
- Ensure the ventilation holes and slots don't become impeded with items such as newspapers, tablecloths and curtains or similar items
- Don't place your Wireless Booster close to sources of heat such as a heater or direct sunlight. The maximum temperature should not exceed 40°C
- Don't put anything on your Wireless Booster which might drip or spill into it. Never stand objects filled with liquids, such as vases, on top
- Never place naked flame sources, such as lighted candles, on or adjacent to your Wireless Booster

Connecting to the mains supply

Your Wireless Booster should only be used with the black power cable supplied. The black power cable shouldn't be used for any other product. **If you're in any doubt about anything relating to the external mains supply, consult a competent electrician.**

④ **Recycling**

Make a difference with Sky

Give your old Sky product a new life. We can reuse most parts of your old Sky product and any parts we can't, we recycle. The crossed out wheeled bin symbol is used to mark products that should not be disposed of with general household waste, but collected separately for reuse or recycling. The product contains materials that when processed correctly can be recovered, reused or recycled.

Old Sky equipment can be reused or recycled, and the good news is that it's really easy to do. We have three options for you:

1. If you're a customer in the United Kingdom, send it to us for free, and we'll make sure it gets reused or recycled. Package it carefully and include a note to say that it is for reuse or recycling, then send it to: Sky Accessories, FREEPOST RTEE-ZRZA-SSXL, Unipart Technology Logistics, Unit 6020, Siskin Parkway West, Middlemarch Business Park, Coventry, CV3 4UP.

2. If you're a customer in the Republic of Ireland, send it to us for free and we'll make sure it gets reused or recycled. Package it carefully and include a note to say that it is for reuse or recycling, then send it to: c/o City Air Express Ltd, Unit M1 North Ring Business Park, Santry, Freepost F4939, Dublin 9, Ireland.

Household customers can also take their old or redundant electrical equipment to their nearest Local Designated Collection Facility. Please go to **www.weeeireland.ie** to find the locations of these.

3. Or give it to your Sky engineer next time they visit. For more information on reuse and recycling your old Sky products, and to find more about what we do, go to **sky.com/environment**

sky

Believe in better