3. Take the power cable from the box. Plug the blue end into the blue port on the back of your hub. Then plug the other end into the mains and switch on. The lights on the front of your hub should go green after a few minutes. You’re good to go.

4. Connect your devices

Now your Sky Broadband Hub is set up, you need to connect all your devices to your broadband. Don’t forget your Sky TV.

Every device is different. But here’s how you usually connect to WiFi with a password:

1. Click or tap the WiFi icon.
2. Choose your network from the list and type in your password (it’s on the back of your hub or Connect card).

Or, connect with WPS instead, if your device has a WPS (Wi-Fi Protected Setup) button:

1. Turn on WPS on your device.
2. Hold the WPS button on the side of your hub for a few seconds, until it starts flashing amber.

If it works, the WPS light will go green. If it goes amber or red, it hasn’t worked.

For more detailed instructions go to: sky.com/connectdevices for more help.

5. Settings

Login to your hub using a device that’s connected to your WiFi to change your settings (like your WiFi name or password):

1. Type 192.168.0.1 into a browser address bar.
2. The username is admin and the password is your WiFi password (unless you’ve changed them).

Changing your WiFi name or password will disconnect all your devices from your WiFi, so you’ll need to re-connect them. Go to sky.com/wifipassword for more info.

6. Help

Followed these steps but your hub’s still not working?

- Check the My Sky app
- Go to sky.com/hubsetup

It’s easy to reset your hub if you need to.

Hold on the back of your hub until the power light flashes green (about 10 seconds). Don’t unplug or switch off your hub while it resets. The power light will go green when it’s done.

7. Security

Sky Broadband Shield

Your broadband comes with Sky Broadband Shield. It lets you control what your family can see or do online, on any device that’s hooked up to your WiFi.

And it protects you against malware and phishing websites, which could damage your devices or steal personal details. Go to sky.com/shield to find out more.

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IT’s a Broadband by Sky Broadband Shield and My Sky app are trade marks owned by the Sky group of companies.

This product is exclusively for use in the UK, Channel Islands and Isle of Man and must only be used indoors.

SKY CP LIMITED, GRANT WAY, TW7 5QD UNITED KINGDOM

PKG-001085-00 Rev.3 14 Feb 2020

Model: SR203hUK
Find a box that looks like this.

It's your Optical Network Terminal, or ONT. It might not look exactly like this one.

Make sure it's switched on and the Power and PON lights are green.

Plug the Ethernet cable into the ONT.

Plug the other end of the Ethernet cable into the fourth yellow Ethernet port. (The one with WAN above it.)

Take the Ethernet cable from the box.

Plug one end of the Ethernet cable into the fourth yellow Ethernet port. (The one with WAN above it.)

Your activation date

Your hub won’t start working until the date you see on the box — it can be any time up to midnight.

What’s included

Your Sky Broadband Hub

Find your Optical Network Terminal

Setting it up

1) Take the Ethernet cable from the box.

2) Plug the Ethernet cable into the ONT.

Some paperwork

Ethernet cable

Power cable

2 Fibre cable

(Do not touch)

Ethernet port 4

(also marked WAN)

Optical Network Terminal (ONT)

Warning

Please read the 'Important safety and product information' leaflet before installing or using your hub.