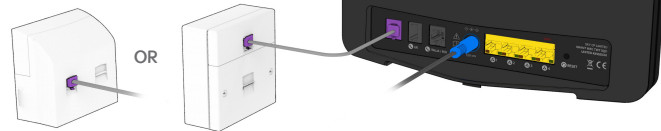## If your phone socket has two ports

① Take the grey cable from the box.

Plug one of the purple ends into the left or top port of the phone socket.

Plug the other purple end into the purple port on the back of your hub.

OR

② Take the power cable from the box.

Plug the blue end into the blue port on the back of your hub.

Then plug the other end into the mains and switch on.

The power, internet and wifi lights on the front of your hub should go green after a few minutes

You're good to go.

Need more help setting up? Go to **sky.com/hubsetup**

Connecting your devices

Now your Sky Broadband Hub is set up, you need to connect all your devices to your broadband. Don't forget your Sky TV.

Every device is different. But here's how you usually connect to WiFi with a password:

① Click or tap the WiFi icon.

② Choose your network from the list and type in your password (it's on the back of your hub or Connect card).

Or, connect with WPS instead, if your device has a WPS (Wi-Fi Protected Setup™) button:

① Turn on WPS on your device.

② Hold the WPS button �‍ on the side of your hub for a few seconds, until it starts flashing amber �‍

If it works, the WPS light will go green �‍. If it goes amber or red, it hasn't worked.

For more detailed instructions go to: **sky.com/connectdevices** for more help.

Settings

Login to your hub using a device that's connected to your WiFi to change your settings (like your WiFi name or password).

① Type **192.168.0.1** into a browser address bar.

② The username is **admin** and the password is your WiFi password (unless you've changed them).

Changing your WiFi name or password will disconnect all your devices from your WiFi, so you'll need to re-connect them. Go to **sky.com/wifipassword** for more info.

Resetting your hub

It's easy to reset your hub if you need to.

Hold ↺ **Reset** on the back of your hub until the power light flashes green (about 10 seconds). Don't unplug or switch off your hub while it resets. The power light will go green when it's done.

Help

Followed these steps but your hub's still not working?

• Check the **My Sky** app
• Go to **sky.com/hubsetup**

Security

Sky Broadband Shield

Your broadband comes with Sky Broadband Shield.

It lets you control what your family can see or do online, on any device that's hooked up to your WiFi.

And it protects you against malware and phishing websites, which could damage your devices or steal personal details.

Go to **sky.com/shield** to find out more.

You're in control

Go to **sky.com** or the **My Sky** app to manage your account, check your bills, get help and much more.

Ready. Set. Go.

Let's get your Sky Broadband Hub up and running.

sky broadband

Model: SR203UK

Your activation date

Your hub won't start working until the date you see on the box - it can be any time up to midnight.

What's included

Sky Broadband Hub

Some paperwork
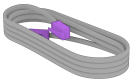
Grey cable
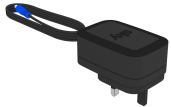
Power cable

Microfilter

> ⚠ **Warning**
> Please read the 'Important safety and product information' leaflet before installing or using your hub.

You Sky Broadband Hub

LED status lights

WPS button and light (Wi-Fi Protected Setup™)

WiFi name and password details

SKYPA4OE

ipf8yXyE39mX

12345678

Broadband   Telephone   Power   Ethernet   Reset

> Your hub works best if you leave it switched on all the time. Don't worry if it feels warm – that's normal.

Find your phone socket

Find your main phone socket.

It's usually where the phone line comes into your home and thicker than the others.

Unplug whatever's plugged in.

Phone cables, broadband equipment, splitters and so on.

> **If your phone socket looks like this (with two ports), skip to the 'If your phone socket has two ports' section overleaf**
>
>
>
> **OR**

If your phone socket has one port

① Take the microfilter from the box.
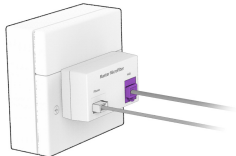
Plug it into the phone socket.

② Take the grey cable from the box.

Plug one of the purple ends into the purple port on your microfilter.

Plug the other purple end into the purple port on the back of your hub.

If you've unplugged a phone cable or splitter, plug it into the 'Phone' port on the microfilter.

③ Take the power cable from the box.

Plug the blue end into the blue port on the back of your hub.

Then plug the other end into the mains and switch on.

The power, internet and wifi lights on the front of your hub should go green after few minutes

You're good to go.

Need more help setting up? Go to **sky.com/hubsetup**